

Accessible Information Standard

Dear Patient,

From 1st August 2016 onwards, all organisations that provide NHS care or adult social care are legally required to follow the Accessible Information Standard.

The Standard aims to make sure that people who have a disability, impairment or sensory loss are provided with information that they can easily read and understand and with support so they can communicate effectively with health and social care services.

Please complete the form and return it to reception.

Name.....Date of Birth.....

NHS No.....

Address.....

.....Post Code.....

Telephone number.....Email address.....

Do you have any form or type of disability (or impairment) which affects your ability to read or receive information, to understand information and/or to communicate?

YES

NO

This includes:

- Communication Support (such as using a hearing loop)
- Communication Professional (such as needing an interpreter)
- Specific Contact Method (such as in writing due to hearing loss)
- Specific Information Format (such as requiring braille of large font)

If **YES**, how can we as a surgery meet your needs? (Please state below)

Eg. Do you need information in large print or easy to read format?

Do you need a British sign language interpreter or advocate?

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